

MADISON COUNTY ROAD DEPARTMENT

AUGUST 2017

SERVICE CALL SCHEDULE

Madison County Road Department

Reporting Dates 08/01/17 through 08/31/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
22197	02/16/16 08/17/17	Request Schedule Closed	Durations 548.0 S-to-C 528.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradberry, Rose Twin Cedars Ln	Twin Cedars Ln District 1
Culverts need to be replaced on Twin Cedars Ln off of Clarksdale, due to road flooding							
22527	04/13/16 08/09/17	Request Schedule Closed	Durations 483.0 S-to-C 471.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Valentine, Tiffany Travis Cv	Travis Cv District 4
Requesting to get hole repaired in culvert if not replaced.							
22547	04/15/16 08/18/17	Request Schedule Closed	Durations 490.0 S-to-C 469.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gordon, Linda Hunters Row	Hunters Row District 3
Culvert is stopped up causing yard to flood, requesting for rocks or dirt around culvert							
22733	05/11/16 08/11/17	Request Schedule Closed	Durations 457.0 S-to-C 443.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Melton, Sondra Quail Ridge Dr	Quail Ridge Dr District 3
Culvert has a sinkhole at the base of it, causing the road to sink in							
23335	09/23/16 08/25/17	Request Schedule Closed	Durations 336.0 S-to-C 308.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Joyner, Percy Dock Chinn Rd	Dock Chinn Rd District 5
Needs culvert replaced across the road							
23429	10/25/16 08/24/17	Request Schedule Closed	Durations 303.0 S-to-C 276.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Cleo Ramage Rd	Ramage Rd District 4
Ditch needs to be cleaned out							

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23566	12/12/16 08/11/17	Request Schedule Closed	Durations 242.0 S-to-C 228.0 O-to-C	Culvert Repair Medium Priority Culvert needs cleaning out	Brown, Shirley Road Maintenance	Dinkelacker, Daniel Smith Carr Rd Smith Carr Rd District 4
23658	01/19/17 08/14/17	Request Schedule Closed	Durations 207.0 S-to-C 190.0 O-to-C	Road Condition Medium Priority Pavement is sinking in, and it's holding stand still water which is causing the problem to get worst.	Brown, Shirley Road Maintenance	Fortenberry, Larry Bridge Park Dr Bridge Park Dr
23660	01/20/17 08/14/17	Request Schedule Closed	Durations 206.0 S-to-C 189.0 O-to-C	Culvert Repair Medium Priority Culvert is caving in	Brown, Shirley Road Maintenance	Tillis, Swaveeda Hwy 16 W Hwy 16 W
23671	01/23/17 08/23/17	Request Schedule Closed	Durations 212.0 S-to-C 186.0 O-to-C	Road Condition Medium Priority Road holding water and flooding when its rain	Brown, Shirley Road Maintenance	Foland, Bruce Kehle Rd Kehle Rd District 2
23725	02/03/17 08/17/17	Request Schedule Closed	Durations 195.0 S-to-C 175.0 O-to-C	Road Shoulder Medium Priority Needs shoulder work	Brown, Shirley Road Maintenance	Bacon, Cornelius Harris Road Harris Rd District 4
23729	02/06/17 08/07/17	Request Schedule Closed	Durations 182.0 S-to-C 172.0 O-to-C	Culvert Repair Medium Priority Culvert needs dirt on it, it has started caving in with and deep drop in it	Brown, Shirley Road Maintenance	Lambert, Amy Twelve Oaks Trace Twelve Oaks Trace District 4

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23732	02/06/17 08/18/17	Request Schedule Closed	193.0 S-to-C 172.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cummings, Teresa Ramage Rd	Ramage Rd District 4
Culvert is washing out by the pond, stated that it's very dangerous							
23735	02/07/17 08/17/17	Request Schedule Closed	191.0 S-to-C 171.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Killins, Willie Ratliff Ferry Rd	Ratliff Ferry Rd District 5
Water overflowing in the ditch across from his house causing his yard to flood							
23745	02/09/17 08/14/17	Request Schedule Closed	186.0 S-to-C 169.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Miller, Levy Harris Rd	Harris Rd District 4
Culvert is stopped up, water is washing out his property [got flags out where the culvert is stopped up at]							
23753	02/13/17 08/17/17	Request Schedule Closed	185.0 S-to-C 165.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ford, Sheldon Bridge Water	Bridge Water Dr District 3
Culvert has an hole in it where the dirt is washing away							
23756	02/13/17 08/21/17	Request Schedule Closed	189.0 S-to-C 165.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Henderson, Howard Gluckstadt Rd	Gluckstadt Rd District 3
On the opposite side of this address, the ditch is decaying							
23847	03/01/17 08/07/17	Request Schedule Closed	159.0 S-to-C 149.0 O-to-C	Other On Hold	Brown, Shirley Road Maintenance	Long, Kelly Rhodes Ln	Rhodes Ln District 1
Retention area needs cutting [Lot 16]							

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23861	03/02/17 08/07/17	Request Schedule Closed	Durations 158.0 S-to-C 148.0 O-to-C	Culvert Repair Medium Priority Needs gravel or culvert repaired on driveway [potholes]	Brown, Shirley Road Maintenance	Washington, Charles Brookville Rd Brookville Rd District 4
23877	03/06/17 08/10/17	Request Schedule Closed	Durations 157.0 S-to-C 144.0 O-to-C	Culvert Repair Medium Priority Requesting for about 6 ft to be added on, driveway not wide enough due to vehicles keep dropping off, dont need it dug up just need	Brown, Shirley Road Maintenance	Cannon, James W Sowell Rd W Sowell Rd District 1
23890	03/08/17 08/11/17	Request Schedule Closed	Durations 156.0 S-to-C 142.0 O-to-C	Culvert Repair Medium Priority Culvert has colapsed under driveway and needs to be replaced.	Brown, Shirley Road Maintenance	Thompson, Adam Meadow Hills Dr Meadow Hills Dr District 3
23900	03/09/17 08/11/17	Request Schedule Closed	Durations 155.0 S-to-C 141.0 O-to-C	Culvert Repair Medium Priority Culvert has collapsed under driveway and there is a strong sewer smell in the ditch....told him to call BearCreek Water about the sewer	Brown, Shirley Road Maintenance	Collier, Edgar Gluckstadt Rd Gluckstadt Rd District 3
23903	03/09/17 08/14/17	Request Schedule Closed	Durations 158.0 S-to-C 141.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Young, Shirley Third St Third St District 5
23911	03/10/17 08/18/17	Request Schedule Closed	Durations 161.0 S-to-C 140.0 O-to-C	Culvert Repair Medium Priority Ditches are stopped up real bad over in Rodgers Park near Holmes Ave	Brown, Shirley Road Maintenance	Sharpe, Irene Holmes Ave Holmes Ave District 5

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23918	03/13/17 08/28/17	Request Schedule Closed	Durations 168.0 S-to-C 137.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harper, Steve Germantown Rd	Germantown Rd District 3
Ditches was dugged out down by his neighbors house, which is causing problems for him, mud, water washing out on to his property							
23982	03/23/17 08/25/17	Request Schedule Closed	Durations 155.0 S-to-C 127.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wolfe, David King Ranch Rd	King Ranch Rd District 4
Ditch needs cleaning out, due to yard flooding							
23984	03/23/17 08/21/17	Request Schedule Closed	Durations 151.0 S-to-C 127.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown, Mary Mallard Pointe Dr	Mallard Pointe Dr District 1
Ditches over flows, causing the river between her and her neighbors to flood causing problems to their property							
23992	03/24/17 08/24/17	Request Schedule Closed	Durations 153.0 S-to-C 126.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Evans, Charles Old Jackson Rd	Old Jackson Rd District 4
Dirt has washed away from up under the pipe							
23995	03/27/17 08/07/17	Request Schedule Closed	Durations 133.0 S-to-C 123.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	George, Trayon Barnes Rd	Old Natchez Trace District 2
Road sinking in where culvert was recently installed across the road.							
23997	03/27/17 08/11/17	Request Schedule Closed	Durations 137.0 S-to-C 123.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Washington, Shirley Hickory St	Hickory St District 4
Water standing in ditch.							

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24001	03/27/17 08/25/17	Request Schedule Closed	Durations 151.0 S-to-C 123.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Calderon, Donna North Old Canton Rd	North Old Canton Rd District 1
Sinkholes near the drive way and near a utility pole and opposite side from the mail box and smaller near the ditch and driveway							
24002	03/28/17 08/16/17	Request Schedule Closed	Durations 141.0 S-to-C 122.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Edwards, Clyde Yandell Rd	Yandell Rd District 1
On Yandell Rd, between 51and Old Canton Rd, the road shoulders needs work asap							
24009	03/28/17 08/10/17	Request Schedule Closed	Durations 135.0 S-to-C 122.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Unknown Garrett Rd	Garrett Rd District 5
Needs culvert installed							
24013	03/29/17 08/24/17	Request Schedule Closed	Durations 148.0 S-to-C 121.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	House, Johnny Industrial Drive South	Industrial Dr District 1
Ditches holding water and parking lot; wants to know who's responsibility it is to fix it.							
24018	03/30/17 08/11/17	Request Schedule Closed	Durations 134.0 S-to-C 120.0 O-to-C	Bus Turn Around Medium Priority	Brown, Shirley Road Maintenance	Edwards, James Ben Lockett Rd	Ben Lockett Rd District 5
Needs asphalt in driveway							
24028	03/31/17 08/21/17	Request Schedule Closed	Durations 143.0 S-to-C 119.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Caller Summerlin Rd	Summerlin Rd District 5
Two culverts under road stopped up and flooding the road.							

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24032	04/03/17 08/11/17	Request Schedule Closed	Durations 130.0 S-to-C 116.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl Lake Crest Pl District 3
24035	04/03/17 08/14/17	Request Schedule Closed	Durations 133.0 S-to-C 116.0 O-to-C	Culvert Repair Medium Priority Requesting to have road culvert check for erosion and repair	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl Lake Crest Pl District 3
24042	04/04/17 08/18/17	Request Schedule Closed	Durations 136.0 S-to-C 115.0 O-to-C	Culvert Repair Medium Priority Road culvert is washing out	Brown, Shirley Road Maintenance	Culipher, Johnny Shamrock Dr Shamrock Dr District 5
24056	04/05/17 08/14/17	Request Schedule Closed	Durations 131.0 S-to-C 114.0 O-to-C	Ditching Medium Priority Ditch not draining	Brown, Shirley Road Maintenance	Unknown, Leroy Old Canton Rd Old Canton Rd District 2
24059	04/05/17 08/07/17	Request Schedule Closed	Durations 124.0 S-to-C 114.0 O-to-C	Drainage Medium Priority Drainage, culvert stopped up causing water to back up on property	Brown, Shirley Road Maintenance	Kuriger, Leroy North Old Canton Rd North Old Canton Rd District 1
24066	04/06/17 08/24/17	Request Schedule Closed	Durations 140.0 S-to-C 113.0 O-to-C	Culvert Repair Medium Priority Wash out Culvert near address and Hwy 22	Brown, Shirley Road Maintenance	Chandler, Harry Castens Dr Castens Dr District 4

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24081	04/10/17 08/10/17	Request Schedule Closed	Durations 122.0 S-to-C 109.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hughs, Willie Rouser Rd	Rouser Rd District 3
Portion of the road gravel has washed away under the road, close to this address							
24101	04/11/17 08/02/17	Request Schedule Closed	Durations 113.0 S-to-C 108.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Thornton, Linda Sonny's Rd	Sonnys Rd District 4
Says county bent her culvert when they were doing some ditching in that area, causing flooding problems							
24116	04/12/17 08/21/17	Request Schedule Closed	Durations 131.0 S-to-C 107.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Berry, Art Lake Crest Place	Gus Green Rd District 3
He said the road needs repairs badly. He said the area where the cross drain was installed needs to be paved. He wants Dan to call him							
24118	04/13/17 08/10/17	Request Schedule Closed	Durations 119.0 S-to-C 106.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Anderson, Cliff 102 Camilla Ln	Camilla Ln District 4
Need culvert installed							
24121	04/13/17 08/25/17	Request Schedule Closed	Durations 134.0 S-to-C 106.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Heritage Planters Point Dr	Planters Point Dr District 1
Strom drain is stopped up and is flooding the houses to the front porch and water will stand for days after rain							
24127	04/17/17 08/18/17	Request Schedule Closed	Durations 123.0 S-to-C 102.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Tucker, Randy Enterprise Dr	Enterprise Dr District 3
Requesting for extension on the South side of culvert							

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24136	04/17/17 08/18/17	Request Schedule Closed	Durations 123.0 S-to-C 102.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Needs culvert installed. 30 feet long	Brown, Shirley Road Maintenance	Lockett, Sam Lottville Rd Lottville Rd District 5
24142	04/17/17 08/18/17	Request Schedule Closed	Durations 123.0 S-to-C 102.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Pond adjacent to road caused culverts to flood over the opposite side of the road.	Brown, Shirley Road Maintenance	McDonald, Johnny Inwood Pl North Livingston Rd District 3
24148	04/18/17 08/18/17	Request Schedule Closed	Durations 122.0 S-to-C 101.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Gravel has washed away from under the road	Brown, Shirley Road Maintenance	Unknown East Sowell Rd East Sowell Rd District 1
24163	04/19/17 08/18/17	Request Schedule Closed	Durations 121.0 S-to-C 100.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Needs gravel on culvert	Brown, Shirley Road Maintenance	Saxon, Joe North Old Canton Rd North Old Canton Rd District 1
24167	04/20/17 08/15/17	Request Schedule Closed	Durations 117.0 S-to-C 99.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert crushed under driveway 601-415-9133 Joel Morgan	Brown, Shirley Road Maintenance	Tate, Michael Saddlebrook Cv Saddlebrook Cv District 2
24193	04/25/17 08/21/17	Request Schedule Closed	Durations 118.0 S-to-C 94.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert is washing out	Brown, Shirley Road Maintenance	Martin, LeMoyne Normandy Cir Normandy Cir District 3

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24200	04/27/17 08/28/17	Request Schedule Closed	Durations 123.0 S-to-C 92.0 O-to-C	Culvert Repair Medium Priority Culvert stopped up and needs gravel, causing it to flood	Brown, Shirley Road Maintenance	Hanson, Julie Way Rd Way Rd	Way Rd District 5
24206	04/28/17 08/28/17	Request Schedule Closed	Durations 122.0 S-to-C 91.0 O-to-C	Culvert Repair Medium Priority replace or repair culvert at road	Brown, Shirley Road Maintenance	Norton, Ricky North Old Canton Road	North Old Canton Rd District 1
24211	04/28/17 08/07/17	Request Schedule Closed	Durations 101.0 S-to-C 91.0 O-to-C	Ditching Medium Priority Needs culvert and ditches cleaned out	Brown, Shirley Road Maintenance	Rodger Sharon Rd	Sharon Rd District 5
24254	05/03/17 08/17/17	Request Schedule Closed	Durations 106.0 S-to-C 86.0 O-to-C	Culvert Repair Medium Priority Culvert is washing away due to the storm	Brown, Shirley Road Maintenance	Byron Crosswind Dr	Cross Wind Dr District 4
24270	05/05/17 08/15/17	Request Schedule Closed	Durations 102.0 S-to-C 84.0 O-to-C	Road Condition Medium Priority Road is in bad shape and dangerous at the spot where the road has been cut across	Brown, Shirley Road Maintenance	Carson, Linda Old Hwy 17	Old Hwy 17 District 5
24275	05/05/17 08/07/17	Request Schedule Closed	Durations 94.0 S-to-C 84.0 O-to-C	Limb Cutting Medium Priority Tree has halfway up rooted and leaning toward the road	Brown, Shirley Road Maintenance	Adams, Billy Ray Greystone Dr	Greystone Dr District 3

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24287	05/08/17 08/21/17	Request Schedule Closed	Durations 105.0 S-to-C 81.0 O-to-C	Culvert Installation Medium Priority Culvert needs to be installed	Brown, Shirley Road Maintenance	Farrell, Mark Loring Rd	Loring Rd District 5
24310	05/10/17 08/11/17	Request Schedule Closed	Durations 93.0 S-to-C 79.0 O-to-C	Culvert Repair Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Gore, Glen Cain Rd	Cain Rd District 5
24343	05/15/17 08/14/17	Request Schedule Closed	Durations 91.0 S-to-C 74.0 O-to-C	Culvert Repair Medium Priority Culvert/ driveway have washed out	Brown, Shirley Road Maintenance	Goines, Earnest Sharon Rd	Sharon Rd District 5
24371	05/18/17 08/18/17	Request Schedule Closed	Durations 92.0 S-to-C 71.0 O-to-C	Culvert Repair Medium Priority Culvert stopped up causing flooding	Brown, Shirley Road Maintenance	Small, Sharon Way Rd	Way Rd District 5
24395	05/23/17 08/24/17	Request Schedule Closed	Durations 93.0 S-to-C 66.0 O-to-C	Culvert Repair Medium Priority On Robert Paul Dr there are no ditches where the water to flow, causing water to stand on the road, also on Permenter Rd the culverts	Brown, Shirley Road Maintenance	Day, Brandi Robert Paul Dr	Robert Paul Dr District 5
24396	05/23/17 08/25/17	Request Schedule Closed	Durations 94.0 S-to-C 66.0 O-to-C	Culvert Repair Medium Priority Ditches are stopped up causing road to flood	Brown, Shirley Road Maintenance	Parrish, Lester Pineview Cir	Pineview Cir District 4

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24399	05/23/17 08/25/17	Request Schedule Closed	Durations 94.0 S-to-C 66.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
All 3 culverts are stopped up causing the road to flood and wash away							
24411	05/25/17 08/22/17	Request Schedule Closed	Durations 89.0 S-to-C 64.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Westling, Tracy Twin Cedars Ln	Twin Cedars Ln District 1
Road is collasping from when they had that Earthquake tumbling							
24412	05/25/17 08/28/17	Request Schedule Closed	Durations 95.0 S-to-C 64.0 O-to-C	Culvert Repair High Priority	Brown, Shirley Road Maintenance	Brummett, Jeff Old Robinson Springs Rd	Old Robinson Springs Rd District 3
Culvert has collapsed							
24445	05/30/17 08/18/17	Request Schedule Closed	Durations 80.0 S-to-C 59.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Gannon, Wesley Munich Dr	Gluckstadt Rd District 3
At the entrance of Germantown Sudv, the road is deterating real bad							
24447	05/31/17 08/03/17	Request Schedule Closed	Durations 64.0 S-to-C 58.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Demeka Center St	Center St District 3
Needs gravel on culvert [Sinking in]							
24449	05/31/17 08/28/17	Request Schedule Closed	Durations 89.0 S-to-C 58.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Porter, Dred Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert is stopped up causing the road to flood.							

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24459	06/01/17 08/07/17	Request Schedule Closed	67.0 S-to-C 57.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jackson North Old Canton Rd	North Old Canton Rd District 1
Culvert is causing the road and property to flood							
24468	06/05/17 08/07/17	Request Schedule Closed	63.0 S-to-C 53.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln	Clover Ln District 4
Road caving in in two places							
24473	06/06/17 08/08/17	Request Schedule Closed	63.0 S-to-C 52.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	County, Madison Livingston Rd	Livingston Rd District 2
Road flooding on the County side into the City side causing flooding							
24476	06/06/17 08/11/17	Request Schedule Closed	66.0 S-to-C 52.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Rachel Compress St	Compress St District 4
Culvert stopped up causing her property to flood							
24492	06/08/17 08/21/17	Request Schedule Closed	74.0 S-to-C 50.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gaillet, Dan St. Liberty St	Robinson Springs Rd District 3
Robinson Springs Road, Northeast of Devonshire Way, Culvert collapse, Robinson Springs Rd, approach to bridge needs leveled out, v							
24494	06/09/17 08/11/17	Request Schedule Closed	63.0 S-to-C 49.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bridgeman, Kitty Ransburg Rd	Ransburg Rd District 4
Culverts and ditches are stopped up causing the road to flood, and also stated that the road is deteariating							

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24498	06/09/17 08/16/17	Request Schedule Closed	Durations 68.0 S-to-C 49.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Banks, Rueben Virgin Mary Rd	Virgin Mary Rd District 5
Road needs repair. Several potholes. Has knocked his car out of alignment. Wants to know long range plans for the road.							
24505	06/12/17 08/14/17	Request Schedule Closed	Durations 63.0 S-to-C 46.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gore, Ms. Cain Rd	Cain Rd District 5
culvert across road needs cleaning out and there are bad ruts in the road							
24507	06/12/17 08/14/17	Request Schedule Closed	Durations 63.0 S-to-C 46.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Duhs, Lindsey Lake Cavalier Rd	Lake Cavalier Rd District 3
Culvert installed at this address but on the side of Society Ridge is located on							
24510	06/13/17 08/11/17	Request Schedule Closed	Durations 59.0 S-to-C 45.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Roy 140 Mcdougal Rd	Mcdougal Rd District 4
Culvert needs replacing							
24528	06/15/17 08/17/17	Request Schedule Closed	Durations 63.0 S-to-C 43.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Burks, James Robinson Rd	Robinson Rd District 4
Need culvert installed at the creek by this address							
24529	06/15/17 08/15/17	Request Schedule Closed	Durations 61.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Barnes, Glen Old Orchard Rd	Old Orchard Rd District 3
South end of culvert is washed out							

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24530	06/15/17 08/15/17	Request Schedule Closed	Durations 61.0 S-to-C 43.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Barber, Williams Stokes Rd Stokes Rd District 3
24550	06/19/17 08/21/17	Request Schedule Closed	Durations 63.0 S-to-C 39.0 O-to-C	Culvert Repair Medium Priority Culvert under road is collapsing.	Brown, Shirley Road Maintenance	Harris, Archie McCullough Rd McCullough Rd District 5
24556	06/19/17 08/18/17	Request Schedule Closed	Durations 60.0 S-to-C 39.0 O-to-C	Pot Holes Medium Priority Big dip in the road that has turned into a deep pot hole, north of Mt Pilgrim Church	Brown, Shirley Road Maintenance	Alexander, Monroe Mt Pilgrim Rd Mt Pilgrim Rd District 5
24561	06/20/17 08/21/17	Request Schedule Closed	Durations 62.0 S-to-C 38.0 O-to-C	Ditching Medium Priority Coker Rd, 8/10 mile from Lake Caroline,from Robinson Rd, floods across road with a heavy rain. Per caller, ditching needed.	Brown, Shirley Road Maintenance	Ramsey, Jason Coker Rd Coker Rd District 3
24567	06/21/17 08/21/17	Request Schedule Closed	Durations 61.0 S-to-C 37.0 O-to-C	Culvert Repair Medium Priority Culvert washing away	Brown, Shirley Road Maintenance	Unknown Stokes Rd Stokes Rd District 3
24610	06/27/17 08/07/17	Request Schedule Closed	Durations 41.0 S-to-C 31.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up, ditches needs cleaning out causing flooding to property	Brown, Shirley Road Maintenance	Fleming, Elma Ragsdale Rd Ragsdale Rd District 4

Madison County Road Department

Reporting Dates 08/01/17 through 08/31/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule Closed	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
24613	06/28/17 08/28/17	Request Schedule Closed	61.0 S-to-C 30.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd	Summerlin Rd District 5
Raod in in need of grading the ditches to keep water out road and washing out.							
24620	06/28/17 08/28/17	Request Schedule Closed	61.0 S-to-C 30.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gaines, Russell Livingston-Vernon Rd	Livingston Vernon Rd District 4
Needs gravel on culvert [Culvert sinking in]							
24624	06/29/17 08/29/17	Request Schedule Closed	61.0 S-to-C 29.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Minnie Yandell Rd	Yandell Rd District 1
Culvert is sinking in, needs gravel on it							
24625	06/29/17 08/25/17	Request Schedule Closed	57.0 S-to-C 29.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Caller Phillips Rd	Phillips Rd District 4
Needs pothole repair							
24627	06/29/17 08/10/17	Request Schedule Closed	42.0 S-to-C 29.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Penegar, Selester Cobbbville Dr W	Cobbbville Dr W District 5
Drop off at driveway, scubbing bottom of car							
24633	06/29/17 08/29/17	Request Schedule Closed	61.0 S-to-C 29.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Williamson, Wanda Beamon Rd	Beamon Rd District 5
Limbs/ bushes needs cutting							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24640	06/30/17 08/30/17	Request Schedule Closed	Durations 61.0 S-to-C 28.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Clark, Kenneth Dove Cv	Dove Cv District 3
Culvert has washed away on the West side, its the first culvert when you turn off of Quail Hollow onto Dove Cv							
24645	07/05/17 08/04/17	Request Schedule Closed	Durations 30.0 S-to-C 23.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Michael Church Rd	Church Rd District 4
Need road repaired on Church rd between Samuel's Dr and Kehle Rd. The road has caved in on north bound lane and needs attention							
24654	07/05/17 08/04/17	Request Schedule Closed	Durations 30.0 S-to-C 23.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Duhs, Linzsey 606 Lake Cavalier Rd	Lake Cavalier Rd District 3
Need culvert installed							
24662	07/06/17 08/08/17	Request Schedule Closed	Durations 33.0 S-to-C 22.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	McDonald, Hazel Calhoun Dr	Dewees Rd District 4
Needs limbs, dead tres cut, when it storms they falls onto her property line on Dewees Rd							
24667	07/06/17 08/08/17	Request Schedule Closed	Durations 33.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Valerie Madison St	Madison St District 1
Need culvert installed							
24674	07/10/17 08/30/17	Request Schedule Closed	Durations 51.0 S-to-C 18.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Beasley Purvis Rd	Purvis Rd District 4
Ditches needs cleaning out							

Madison County Road Department

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24678	07/10/17 08/10/17	Request Schedule Closed	Durations 31.0 S-to-C 18.0 O-to-C	Gravel Medium Priority Requesting for road to be gravel	Brown, Shirley Road Maintenance	Unknown, Brenda Old Hwy 51 Rd Old 51 Rd District 5
24694	07/11/17 08/11/17	Request Schedule Closed	Durations 31.0 S-to-C 17.0 O-to-C	Other Medium Priority Dead trees abut her fence. One fell on her fence. She wants the trees removed if they are on County r.o.w.	Brown, Shirley Road Maintenance	McDonald, Hazel Calhoun Drive Deweese Rd District 3
24699	07/12/17 08/14/17	Request Schedule Closed	Durations 33.0 S-to-C 16.0 O-to-C	Other Medium Priority Big drop off at the end of their driveway	Brown, Shirley Road Maintenance	Bates, Erin Pat Lockett Rd Pat Lockett Rd District 5
24708	07/14/17 08/14/17	Request Schedule Closed	Durations 31.0 S-to-C 14.0 O-to-C	Limb Cutting Medium Priority Requesting for dead limbs to be cut that's hanging and falling on and into the road	Brown, Shirley Road Maintenance	Foil, Benny Robinson Rd Robinson Rd District 4
24709	07/14/17 08/14/17	Request Schedule Closed	Durations 31.0 S-to-C 14.0 O-to-C	Culvert Installation Medium Priority Culvert needs to be replaced	Brown, Shirley Road Maintenance	Johnson, Henret Old Hwy 16 Old Hwy 16 District 5
24712	07/14/17 08/16/17	Request Schedule Closed	Durations 33.0 S-to-C 14.0 O-to-C	Other Medium Priority Tree is leaning, about to fall, being held up by a branch.	Brown, Shirley Road Maintenance	Hamilton, Marty Cedar Grove Lane Cedar Grove Ln District 3

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24718	07/17/17 08/17/17	Request Schedule Closed	Durations 31.0 S-to-C 11.0 O-to-C	Culvert Repair Medium Priority Pisgah Bottom and Cobbville Dr, the culvert has sunken in [mud everywhere]	Brown, Shirley Road Maintenance Taylor Cobbville Dr	Cobbville Dr District 5
24721	07/17/17 08/17/17	Request Schedule Closed	Durations 31.0 S-to-C 11.0 O-to-C	Culvert Repair Medium Priority Almost at the dead end of the road, culvert is caving in	Brown, Shirley Road Maintenance Brownlee, Sandy Spring Rd	Spring Rd District 3
24722	07/17/17 08/17/17	Request Schedule Closed	Durations 31.0 S-to-C 11.0 O-to-C	Culvert Repair Medium Priority There is erosion at the back of his house on the Clarkdale Rd side near the culvert. The culvert under Clarkdale has water flowing to his	Brown, Shirley Road Maintenance Patterson, Scott Sagefield Sq	Sagefield Sq District 4
24725	07/17/17 08/17/17	Request Schedule Closed	Durations 31.0 S-to-C 11.0 O-to-C	Culvert Repair Medium Priority Culvert needs cleaning out	Brown, Shirley Road Maintenance Roger Sharon Rd	Sharon Rd District 5
24729	07/18/17 08/18/17	Request Schedule Closed	Durations 31.0 S-to-C 10.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance Eldridge, Mary 1412 Sulphur Springs Rd	Sulphur Springs Rd District 5
24731	07/18/17 08/18/17	Request Schedule Closed	Durations 31.0 S-to-C 10.0 O-to-C	Mowing Medium Priority Grass needs cutting	Brown, Shirley Road Maintenance Unknown Brown Rd W	Brown Rd W District 5

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Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
24735	07/19/17 08/18/17	Request Schedule Closed	Durations 30.0 S-to-C 9.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Moses, Mat Phillips Rd	Phillips Rd District 4
Pot holes needs patching all the way to the first mailbox							
24736	07/19/17 08/18/17	Request Schedule Closed	Durations 30.0 S-to-C 9.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Quinn, Zenda Rouser Rd	Rouser Rd District 3
Culvert and ditches needs cleaning out							
24745	07/20/17 08/21/17	Request Schedule Closed	Durations 32.0 S-to-C 8.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Blunt, Glenda Beach Bluff Rd	Beach Bluff Rd District 5
Culvert needs cleaning out, causing bad flooding, also stated that the culvert is busted							
24746	07/20/17 08/22/17	Request Schedule Closed	Durations 33.0 S-to-C 8.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Braggs, Jimmie East Sowell Rd	East Sowell Rd District 1
Need culvert replaced							
24747	07/21/17 08/21/17	Request Schedule Closed	Durations 31.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Sylvester 140 Marion Rd	Marion Rd District 4
Need culvert repaired							
24757	07/25/17 08/25/17	Request Schedule Closed	Durations 31.0 S-to-C 3.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bennett, Linda Catlett Rd	Catlett Rd District 3
Water settles in her ditch, causing erosion; ditch not draining.							

Open Requests: 120
115.9 S-to-C Average Duration
96.3 O-to-C Average Duration

Madison County Road Department

Reporting Dates 08/01/17 through 08/31/17

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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Total Requests: 120 **115.9 S-to-C Average Duration**
 96.3 O-to-C Average Duration